

## Executive Summary

**W Schnorr – Interim Management QM & TQM**

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**Interim Management | QM & TQM | Consulting**

Member of DDIM e.V. – German Interim Management Association

Mitglied der DDIM e.V.

**DDIM.**  
 Dachgesellschaft Deutsches  
 Interim Management e.V.
**Workareas**

- Global Corporate Quality / OPEX / Lean
- Eng. Best Practice- & Environmental-Management
- TQM & Proactive Business Transformation

**Activities**

- Interim Management
- Consulting
- Product-, Process- & Corporate Quality

As mechanical engineer I have spent decades of line management responsibilities collecting a wealth of experience shaping different management initiatives successfully transforming businesses. I am advocating the Total Quality culture enabling automotive group companies to achieve product- and service-quality exceeding customer expectations. Doing so I also transform economics of operations by the alignment of strategies and processes, thinking globally – acting locally. I do like to help companies developing sustainable company-specific ways of working with their employees removing constraints and letting work flow. My focus areas are:

- Global Corporate Quality Management & Operational Excellence

International Team interventions as Group Quality Representative stabilizing manufacturing processes with Lean-, Six Sigma-, VDA 6.3- as well as VDA 6.1-, ISO/TS- and IATF 16949-programs. Upgrade of quality- and environmental-management systems (Q&EHS) as well as installation of global operational- and strategic-control loops improving customer quality. Effective introduction of lessons learned routines and global warranty process standards.

- Engineering Best Practice- & Environmental-Management

Team based approach developed and put into practice for improvement of efficiency and quality of engineering and business processes with TQM / Best Practice / Operational Excellence. As well the reliability concept for fatigue life assurance of safety relevant aluminum components under corrosion, elevated temperatures, and contemporary random loading. Cost optimization through standardization of components, assemblies, and model series. Introduction and integration of environmental management systems.

- Total Quality Management & Proactive Business Transformation

Stabilization, development and strategic alignment of production and business processes. Customer delight through cross functional check-ups at critical international sites and execution of corresponding programs. Entrepreneurial cross functional control established in the framework of business planning helping central functions to align and manage strategies across international locations including management of risk, knowledge and know how transfer as well as benchmarkings based on KPIs and scorecards for operations and business.

My way of working combines systematic analyses with creative problem solving. With my competence based on experiences it is ready for safe use. As Facilitator, Mastermind and Manager I visualize the big picture developing complex technical-organizational systems and disciplined managing the implementation of programs obtaining customer satisfaction. Mastering the keyboard of methods & processes on automotive top-level I also bring across the entrepreneurial vision. Doing so I challenge processes developing roadmaps and encouraging hearts and souls, thus enabling people to contribute.

In alignment with relevant stakeholders I cross-functionally and internationally challenge and promote „my people“ with tasks, adequate training on the job, communication on equal footing and inclusion of individuals into the spectrum of the world of the operational happening. I can help companies with overall quality advice, analysis, program design and implementation. I am specialized on management and leadership in both complex-dynamic problem situations and proactive business transformations.